



# Digital food voucher system Providing **FREE MEALS** For EVENT WORKFORCES

As used at the 2022 Qatar World Cup and  
London 2012 Olympics

- No need to design, print and distribute paper meal vouchers
- Reduces fraudulent use
- Live data on e-voucherz issued and redeemed.
- Instant unbiased approval at meal delivery point
- Speedy approval process
- No more storing, counting and reconciling redeemed paper vouchers



Organiser provides  
'Prior to event' data



Organiser provides details of all users:  
User type (e.g., volunteer, staff etc):  
name, username, email address



Organiser inputs planned  
meal provision. (daily)

Organiser provides allocation  
to venue and shift for all  
users (daily)

Organiser confirms  
user attendance. Daily



System calculates  
each user's meal  
entitlement for  
that day



e-voucherz  
generated.  
Email with  
e-voucherz  
sent to  
each user



User presents e-voucherz on their  
phone at agreed catering location

Caterer scans  
e-voucherz  
QR code with  
gun scanner



Immediate Green/Red  
(Yes/No) display



Green caterer provides meal.  
Red reasons for rejection provided



For green, provision of meal  
confirmed in system, red  
rejection recorded in system

Live reporting  
- updated



Administrators can monitor  
live number of e-voucherz  
redeemed v number issued  
v number of meals planned,  
by venue, by meal  
occasion by user type

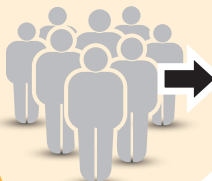
# 1. The e-voucherz process for major events

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\*Watermelon  
\*Mango  
\*Pineapple  
\*Carrot

## All organisations:

Employers,  
Contractors  
or Volunteer Managers



Employer logs in. Given details of how to use the system and reporting facilities. Begins to plan meal requirements



Employer uses Order Pending feature to plan requirements by date, venue, and meal occasion



Employer confirms orders for any given day once planning is complete



Cumulative progress of orders placed sent to catering contractor. Complete requirements sent on cut-off date



Employers invoiced as agreement.

Payment is validated



Each operational day total confirmed orders by user type, by meal occasion passed E-vouchers programme



E-vouchers programme calculates meal entitlement and emails, meal voucher



Each operational day Workforce Management System confirms each user details, shift allocation and attendance



User receives meal voucher on phone and redeems at catering point



## 2. Food planning & ordering process flow chart



# IMPLEMENTATION

Fully supported package

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Experienced delivery team

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Integration with existing web-based applications

...

Flexible reporting options

...

Secure hosting with Microsoft Azure



[e-voucherz.com](http://e-voucherz.com)



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